



# Person Specification

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St. Helens Council

Job Title: Support Assistant

Ref No: S1043H

Knowledge	E = Essential D = Desirable	Identified by
To understand the importance of promoting individuals rights to Independence, Choice and Inclusion	E	Application Form/ Interview
To know how to approach practical Health and Safety Issues that may present a risk to the person you are supporting	E	Application Form/ Interview
To understand the role of Keyworker	D	Application Form/ Interview
Knowledge of basic IT	D	Application Form/ Interview
Skills and Abilities	E = Essential D = Desirable	Identified by
Ability to relate to a person on an individual basis	E	Application Form/ Interview
Ability to respond to a range of social, physical and emotional support needs in a holistic way	E	Application Form/ Interview
Ability to communicate important information to others who provided support to the person	E	Application Form/ Interview
Experience	E = Essential D = Desirable	Identified by
Life experience which demonstrates a commitment to supporting people who need assistance	E	Application Form/ Interview
Direct experience of supporting people with a learning disability	D	Application Form/ Interview
Direct experience of working with a dispersed community service or organisation	D	Application Form/ Interview
Experience of planning with people in a person centred way	D	Application Form/ Interview
Experience of contributing to written documentation and attending meetings and reviews	D	Application Form/ Interview
Qualifications	E = Essential D = Desirable	Identified by
NVQ level II in social care or equivalent	D	Application Form/ Certificates



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Other Circumstances	E = Essential D = Desirable	Identified by
Respectful of a persons right to privacy, dignity and confidentiality	E	Application Form/ Interview
Supporting people to make choices that help to manager their own lives	E	Application Form/ Interview
An ability to fulfil all spoken aspects of the role with confidence through the medium of English	E	Interview